

boatfolk

BARS

Job Description: Team Leader

Location	The Deck, Penarth Marina, Penarth
Salary	£11 per hour
Job type	Part time/ Full time

About us:

As part of the boatfolk ltd. group, we share a passion for boating and getting more people having fun afloat or around water. That is why, boatfolk bars are all based around beautiful marina views. We are a fast-growing group, with many opportunities and possibilities for you to progress within the business.

About you:

With previous experience in the hospitality industry and extensive knowledge of management and business operations, you will be able to make sure that day-to-day operations are running smoothly, follow and adhere to instructions from your line manager to ensure that everything is prepared and always a few steps ahead. You will also have great food and beverage knowledge (including cocktails) and through good people skills you will be able to recommend/suggest to elevate the guest experience.

Your Role:

Reporting to assistant manager and general manager, as a team leader you will oversee all restaurant operations including: welcoming and serving customers, delegating tasks to restaurant staff, addressing diners' queries and ensuring compliance with health & safety regulations. Excellent organisational and team management skills. As a restaurant supervisor, it will be at a forefront of your mind to create a memorable dining experience for our guests and increase our profitability.

Responsibilities:

- Delegate tasks to restaurant/bar staff and supervise their performance
- Maintain a fully stocked inventory and order supplies, as needed
- Manage dining reservations
- Arrange to have shifts covered (e.g., when employees take time off)
- Help staff to resolve on-the-job challenges

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- Daily track costs and revenues
- Balance the POS system
- Coordinate with suppliers as they deliver product orders
- Ensure guest satisfaction and where necessary, deal with complaints gracefully
- Clearly communicating with the next shift manager of upcoming/pending tasks
- Report maintenance or training needs
- Availability to work different shifts, including weekends

Your Benefits:

- Cycle to work scheme
- Annual leave
- Company sick pay
- Staff discount at all boatfolk. bars and restaurants. 50% on food and non-alcoholic drinks during work shift, 20% when visiting
- Private health care
- Gym discounts

Including many more.

To apply: In the first instance please send your CV to recruitment@boatfolkbars.co.uk

Applications deadline: TBC

Interviews: TBC